

Jamene Brooks-Kieffer

Curriculum Vitae

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Selected Work Experience

- Kansas State University, Manhattan, Kansas 2006–
Resource Linking Librarian, K-State Libraries
- Maintain link resolver's public and administrative interfaces
 - Monitor and test link resolver's performance
 - Liaise to link resolver vendor for technical support, updates, and training
 - Add new content to link resolver through own research and cooperation with Cataloging & Serials Department staff
 - Test and implement innovative modifications to link resolver's public interface
 - Educate Libraries' staff on link resolver's functions and uses
 - Maintain flow of MARC-formatted electronic journal records from link resolver to ILS
 - Maintain EZproxy configuration
 - Educate Libraries' staff on EZproxy's functions and uses
 - Supply subject specialists with usage data and collection reports relevant to subscription and cancellation decisions
 - Participate in Electronic Resource Work Group's recommendations on continuation subscriptions
 - Chair Library Interfaces Team's deliberations on Web site functions and appearance
 - Maintain Web pages containing access to electronic resources
 - Write content for library blogs
- Library of Congress, Washington, D.C. 2006
Junior Fellow Summer Intern, Special Materials Cataloging Division
- Evaluated incoming copyright deposits routed to Special Materials Cataloging Division
 - Original- and copy-cataloged Spanish- and English-language popular music sound recordings and English-language popular music scores
 - Designed Division poster and co-designed Division tables for Library-wide display at end of internship
- Mercer University, Atlanta, Georgia 2000–2006
Serials Coordinator, Swilley Library (2001–2006)
- Solicited feedback from librarians about subscription titles
 - Maintained local and consortium holdings information for 1800 serial titles
 - Supervised Library Assistant II and student assistant
 - Scheduled invoice payments from \$300,000 serials and electronic databases budget
 - Liaised to library's serials, bindery, and database vendors
 - Negotiated with vendors and publishers for replacement copies of missing items

- Coordinated space and shelving requirements for 525 new items per month, 1200 bound volumes per year, and a collection of 300 journal titles from a library merger
- Implemented and maintained consortial duplicate exchange program of approximately 800 available items.
- Presented training sessions for large formal and small casual groups; created and packaged accompanying materials
- Collaborated to write and implement local MARC Format for Holdings Data procedures
- Expedited transition of 570 print subscriptions to a new serials vendor

Circulation Assistant/Course Reserves Coordinator, Swilley Library (2000–2001)

- Served an average of five hours daily at Circulation Desk
- Mastered library's automation system Circulation module
- Administered course reserves service; implemented copyright restrictions
- Communicated course reserve policies and procedures to campus faculty
- Promoted from Circulation Assistant to Serials Coordinator within 16 months

Education & Honors

Florida State University, Tallahassee, Florida	
M.S., Library and Information Studies	2005
Phi Kappa Phi Honor Society	2005
Beta Phi Mu Honor Society	2006
University of Mississippi, Oxford, Mississippi	
M.A., Curriculum and Instruction	1999
Bryn Mawr College, Bryn Mawr, Pennsylvania	
B.A. <i>magna cum laude</i> , English with honors	1997

Affiliations

Association for Computing Machinery	2005–
Special Interest Group on Information Retrieval	2007–
Georgia Library Association	2000–2005

Selected Service

National Information Standards Organization (NISO)	
Education Committee	2007–
Kansas State University	
Faculty Senate Committee on Technology	2009–
K-State Libraries	
College Committee on Planning (elected)	2009-2011
Faculty Nominating Committee	2009

Library Interfaces Team	2007–; Chair, 2009–
Ad Hoc Committee for Composition of Tenure and Promotion Committees	2008
Information Workflow Group	2008
Hobrock Award Committee, Chair	2007-2008
Electronic Portfolio Task Force	2006–
Electronic Resources Work Group	2006–
Public Relations/Outreach Team	2006–2007

Selected Presentations

Preconferences

“Eat that elephant! Strategies and methods for managing SFX.” Electronic Resources & Libraries 2009, University of California, Los Angeles, California
(with Sarah Miller). February 9, 2009

“Fast, Cheap, & Easy: DIY Library 2.0 Services.” Kansas Library Conference 2008, Wichita, Kansas (with Dale Askey). April 9, 2008
<http://hdl.handle.net/2097/984>

Refereed Presentations

“Take charge of your Services Menu with the Simplified Template.” ELUNA 2009 (Ex Libris Users of North America), Richmond, Virginia. May 8, 2009

“Composing Rock ‘n’ Roll Stories from the Usage Data Blues.” Electronic Resources & Libraries 2009, University of California, Los Angeles, California. February 10, 2009
<http://hdl.handle.net/2097/1284>

“Documenting SFX at K-State Libraries, or, ‘You should blog that!’” ELSUG 2008 (Ex Libris South Central Users Group), Wichita, Kansas. October 10, 2008

“Why Unlock your Link Resolver’s ‘Black Box’? The answer lies in your strategic plan.” Electronic Resources & Libraries 2008, Georgia Institute of Technology, Atlanta, Georgia. March 20, 2008
<http://hdl.handle.net/1853/20780>

“Link Resolvers Create Pathways: simplifying the user experience.” Kansas Library Association: College and University Libraries Section Fall Conference 2007. Wichita, Kansas (with Dale Askey). October 18, 2007

“Resolving Our Hosting Dilemmas: comparing remotely and locally hosted OpenURL link resolvers.” Electronic Resources & Libraries 2007, Georgia Institute of Technology, Atlanta, Georgia (with Judith Emde). February 23, 2007
<http://hdl.handle.net/1853/13662>

Professional Presentations

“K-State Libraries Digital Initiatives Department: A virtual tour for ESU students.” Presented to graduate students of the School of Library & Information Management, Emporia State University. April 7, 2009

“Professional librarian roles and responsibilities; the preprofessional and professional development.” Panel discussion for graduate students of the School of Library & Information Management, Emporia State University. April 1, 2008

“They didn’t prepare me for this technology in library school so how do I get the skills I need to function effectively in this environment?” Panel discussion for graduate students of the School of Library & Information Management, Emporia State University. April 10, 2007

Posters

“Documenting SFX at K-State Libraries, or, ‘You should blog that!’” ELUNA 2008 (Ex Libris Users of North America), Long Beach, California. July 30-August 1, 2008

Selected Publications

“Yielding to Persuasion: library data’s hazardous surfaces.” *Library Data: Empowering Practice and Persuasion*. Darby Orcutt, ed. Libraries Unlimited. (forthcoming) November 2009

Conference review: “Understanding the Data around Us: Gathering and analyzing usage data.”

DLib Magazine, (13) 11/12.

<http://dlib.org/dlib/november07/11inbrief.html#BROOKS-KIEFFER>

Information Standards Quarterly, (19) 4, December 2007.

“Electronic Resources & Libraries, 2nd annual conference 2007. New to the profession: some divided reflections” (2007). *Library Hi-Tech News*, (24) 4, p.4-17.

Ongoing contributions to Kansas State University and K-State Libraries blogs:
SFX Documentation Blog.

<http://ksulib.typepad.com/sfxdoc/>

Talking in the Library.

<http://ksulib.typepad.com/talking/>

InfoTech Tuesday: technology news for the K-State community.

<http://www.k-state.edu/infotech/news/tuesday/archive/>

Consulting

“Composing Rock ‘n’ Roll Stories from the Usage Data Blues.” Naval Postgraduate School, Monterey, California. June 5, 2009

Technical Skills

SFX OpenURL link resolver and OpenURL linking

HTML/XHTML, CSS, and Dreamweaver

EZproxy proxy server

Unix/Linux

SQL

MS Windows and Office

Mac OS

Adobe Photoshop/Illustrator/Acrobat

Integrated Library Systems including Voyager and III Millennium

Cataloging resources including MARC, AACR2R, LC Cataloger's Desktop, LC
Classification Web